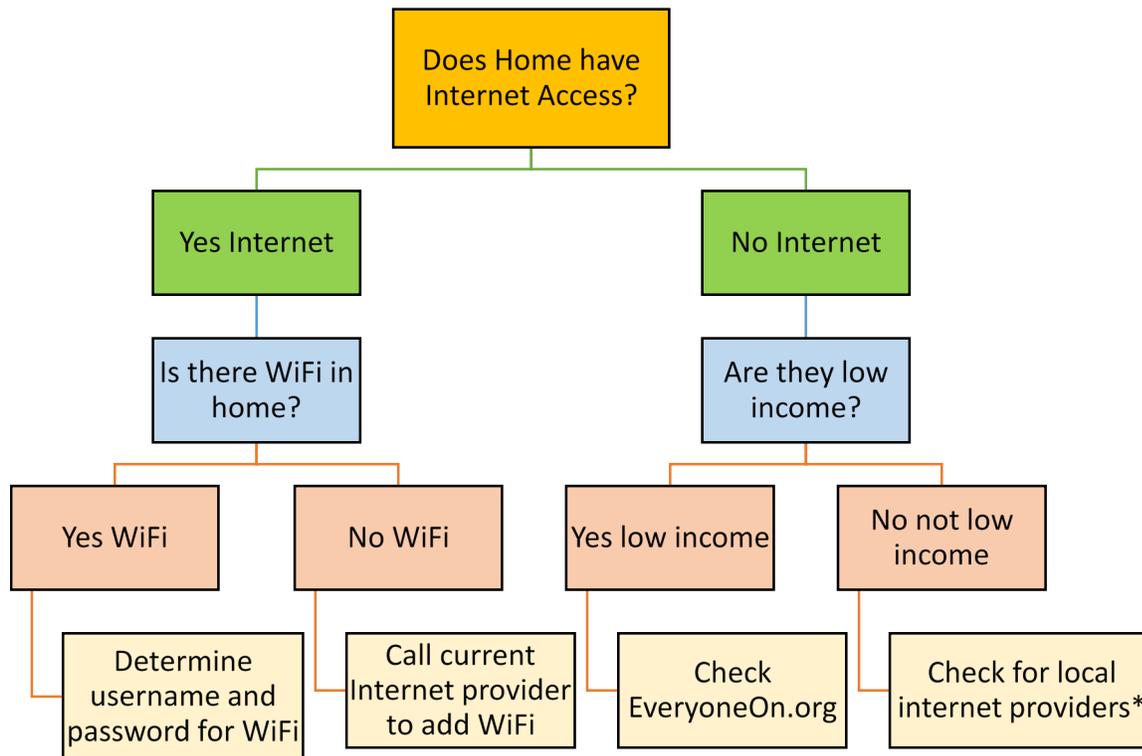


## Internet Connectivity and WiFi in the Home

Unless the tablet came with a mobile hotspot, the residence will need WiFi in order for the tablet to work. This flow chart can help you analyze understand the current situation.



[www.EveryoneOn.org](http://www.EveryoneOn.org) is a national nonprofit that helps underserved communities to unlock affordable internet service. By entering the learner's zip code you will be able to see plans available in their area. This site will also screen the household to see if they are eligible for the [Emergency Broadband Benefit Program](#). A Federal Communications Commission (FCC) program that provides a temporary \$50 subsidy on monthly broadband (internet service) bills for qualifying low-income households. This program is available until funds are exhausted.

## Steps for Connecting the Tablet to the WiFi

The next page is set up as a form to enable you to print it out and add the user's specific information. If you are unable to meet with the learner in person, you could send this filled out form, along with the tablet, to the learner. (Scroll to see more)

Note—This form is found below (scroll) and also under the “Shortcut to Printable” section of the training modules, for easy access at a later date.

## Steps to Getting Your Tablet Connected to Your WiFi

This tablet is a \_\_\_\_\_ Android Tablet

Model # \_\_\_\_\_

To move forward, you will need to know the following information:

1. My WiFi (wireless) Password is \_\_\_\_\_
2. My WiFi (wireless) network name is \_\_\_\_\_

These are the steps to get your tablet to connect with the Internet (through the air, like a radio signal) so your new tablet can work for you!

**Turn on your tablet** - There is a power button, located  on your tablet.

- Press and hold this button until your screen comes “alive.” (This may take a few moments if the tablet was turned off)
- NOTE if your tablet screen turns black at any time while you are using (we call this the tablet “going to sleep”), simply press on this button once and it should “wake” the tablet back up.

**Tapping** - To interact with the tablet you use a light tap on the screen. Think of giving a baby’s nose a tap while saying “boop”; use this speed and pressure when you tap.

- You have to use the ball of your finger; not your fingernail.
- If your hands have arthritis or are very cold you may need to use a stylus. A stylus is a pen-like device you use to tap the screen. Your Tech Coach may have included a stylus.
- The little pictures you see on the screen are called icons or apps (“app” is short for applications)

## Step-By-Step- on Accessing Wireless Internet (WiFi) on your tablet



1. When tablet is awake tap on the **Settings** app. It looks like a gear
2. Next tap on Word **WiFi**. It is usually located on the left hand side of the screen.
3. A list of wireless networks should appear, if no list shows, you are not currently able to connect to the Internet at this location. If a list shows, select the name of your wireless network (or the name of the WiFi network you wish to access)
4. **WiFi (wireless) Password**
  - Before typing in the password, tap the box next to “Show Password” This should place a check in the box, and enable you to see what you are typing.
  - It is important to type the password exactly as written, if capital letter, you must type capital.
    - **To type capital letter**, look for an up arrow toward bottom left of keyboard. Tap this once and it will make the next letter you type a capital letter.
    - **If you make a mistake** while typing, look in the upper right hand corner of the keyboard for an arrow pointing left with an x in it. This will backspace and delete what you wrote.
  - Once you have the passcode typed in correctly, tap on “Connect”
  - Under the name of your network it will say “Obtaining IP address” (simply wait). Next you should see either “Connected” if all went well or “Authentication problem” if it did not connect.
    - If it did not connect, tap on the name of your network
    - Then tap “forget” on bottom left hand side and try again.

## General notes

- Be careful when connecting to a network that doesn't have a password to protect it. It's possible that others could monitor such a network and steal personal information.
  - Know that you do not have to do this each time you use your tablet. Your tablet remembers every WiFi network it has ever connected to (unless you tell it to "forget" a network) and will automatically reconnect when you return to the same location.
5. Now you are connected. Next, you need to return to main page (called the Home Screen or Home Page)
- **On an Android tablet**-the button is on the display screen, on the bottom, in the center. It is a small circle. Tap on the circle

**Now, you are ready to use your tablet!**